

## Preparing for Deployment

The BeyondTrust Remote Support Jump Client installer is delivered as uniquely generated and named DMG file. This file takes the format ***bomgar-scc-`<uid>`.dmg***.

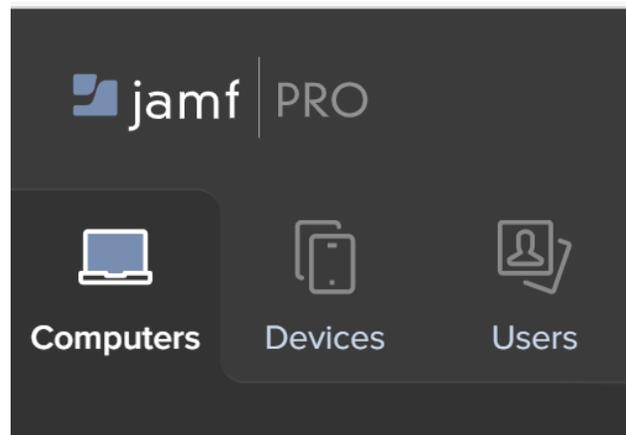
For deployment, the sequence of steps includes:

- Staging the DMG file in a temporary location
- Mount the DMG
- Install the Remote Support Jump Client
- Unmount the disk image
- Remove the DMG from the temporary location

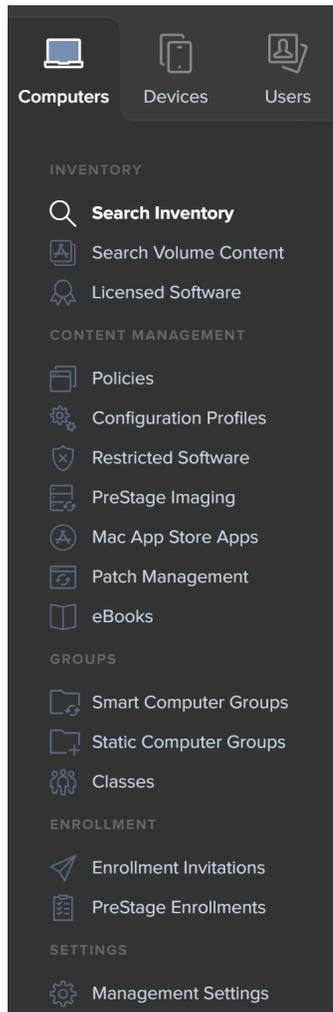
## Preparing for Deployment – JAMF Pro

### Upload Package to JSS

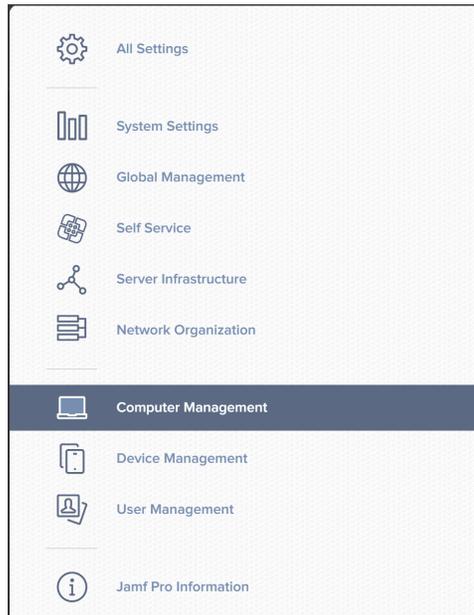
1. Login to your JSS via a web browser
2. Click **Computers**



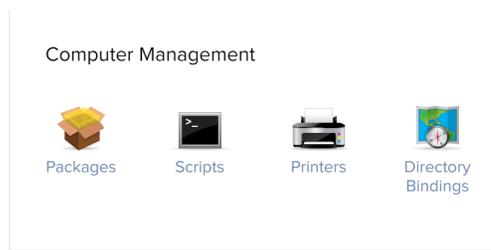
### 3. Click **Management Settings**



### 3. Click the **Computer Management** tab

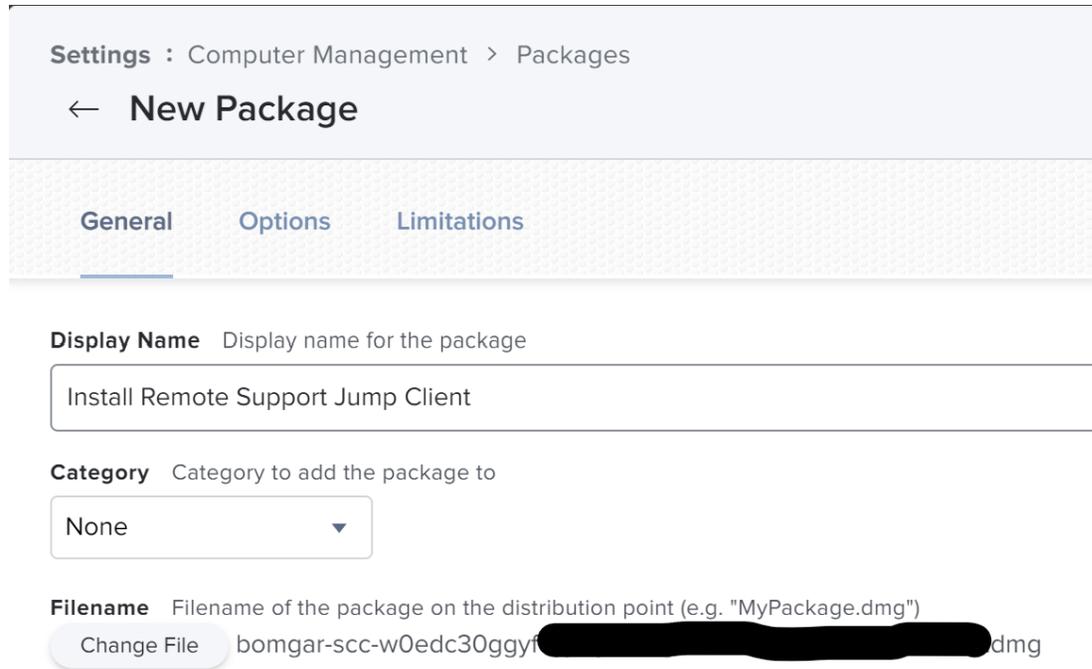


### 4. Click **Packages**



### 5. Click New

6. Fill out a display name, choose a category (if applicable) and click the **Upload** button to choose the DMG file, then click **Save**



Settings : Computer Management > Packages

← New Package

General Options Limitations

**Display Name** Display name for the package

Install Remote Support Jump Client

**Category** Category to add the package to

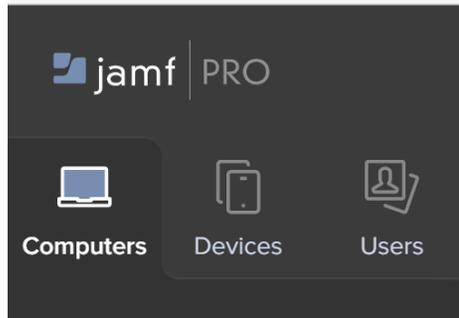
None ▼

**Filename** Filename of the package on the distribution point (e.g. "MyPackage.dmg")

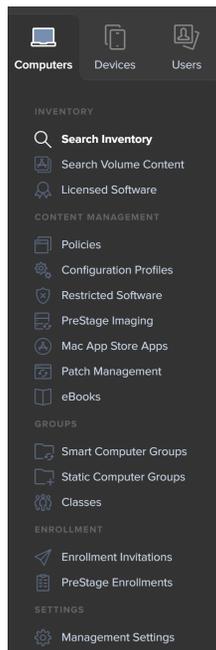
Change File bomgar-scc-w0edc30ggyf[REDACTED].dmg

### Upload Deployment Script

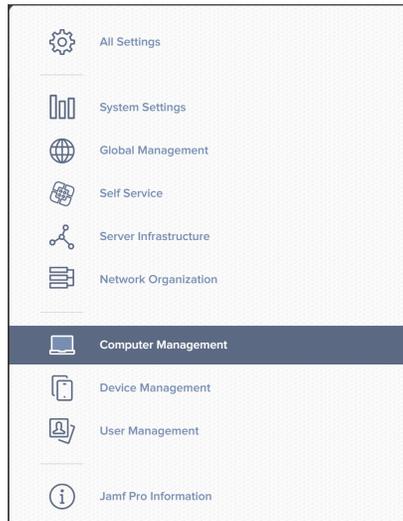
4. Login to your JSS via a web browser
5. Click **Computers**



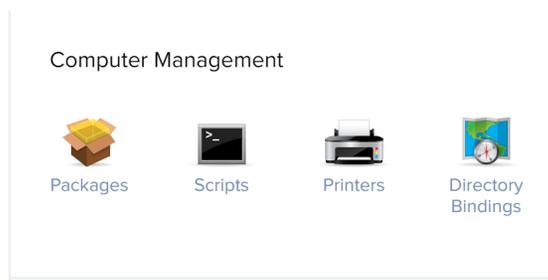
### 3. Click Management Settings



## 6. Click the **Computer Management** tab

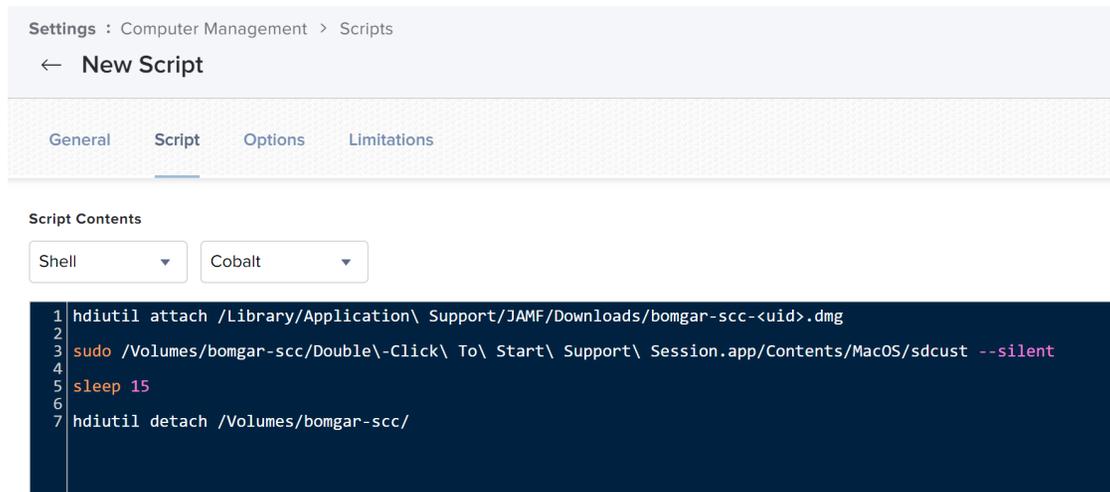


## 4. Click **Scripts**



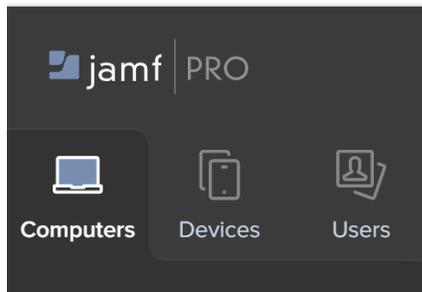
## 5. Click **New**

- Copy and paste the sample deployment script at the bottom of the document on the **Script** tab
- NOTE: update the file name to match the DMG downloaded from your appliance, then click **Save**

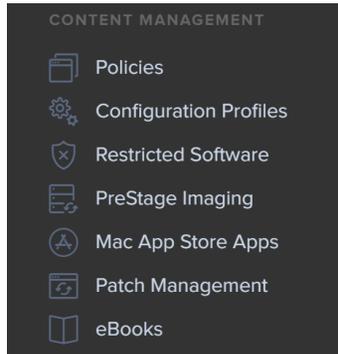


## Create Deployment Policy

- Login to your JSS via a web browser
- Click **Computers**

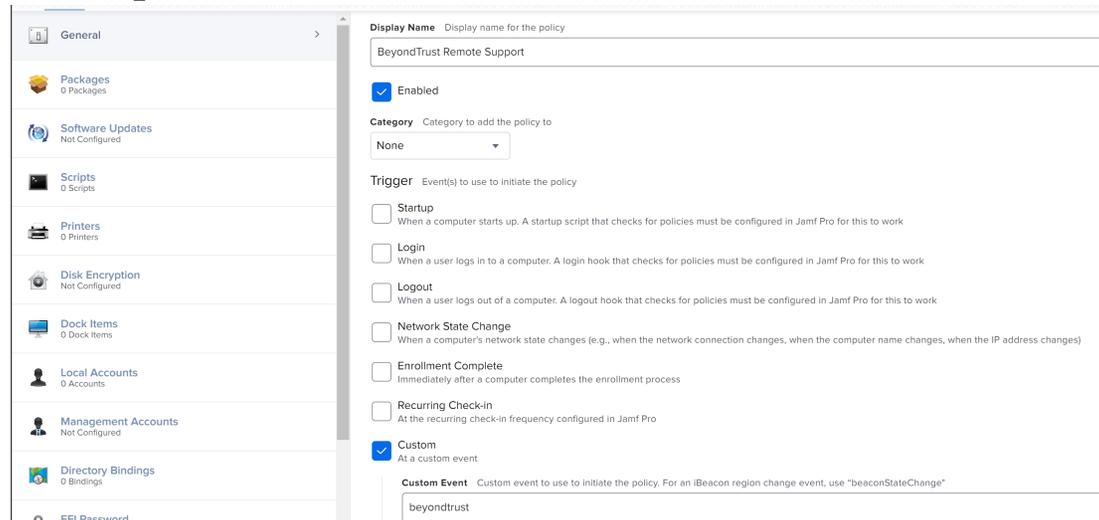


## 10. Click **Policies**

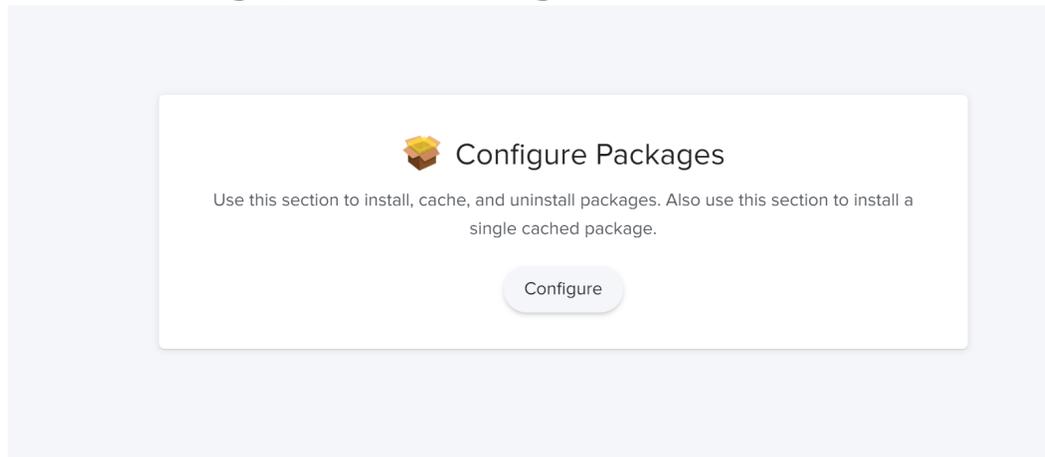


## 10. Click **New**

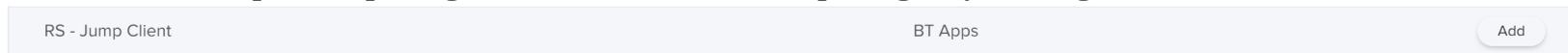
## 11. Provide a policy name, configure desired policy triggers, ensure **Execution Frequency is Once Per Computer**



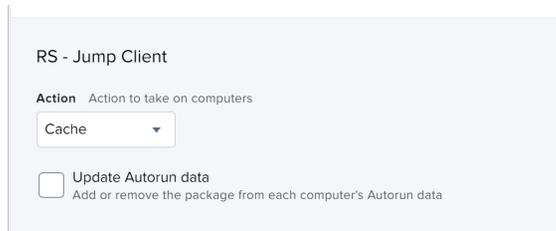
12. Click **Packages**, then click **Configure**



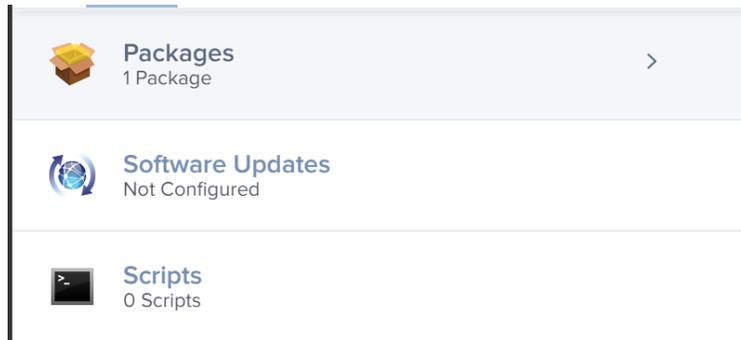
13. Select the Jump Client package from the list of available packages by clicking **Add**



14. Select **Cache** as the action. This will make the packages available in the JAMF downloads folder for use by the deployment script created earlier.

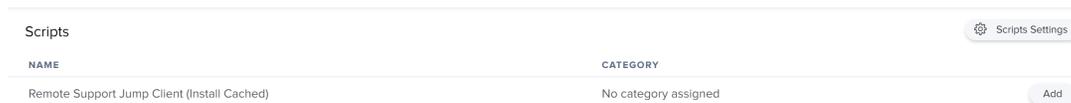


15. Click **Scripts** from the left-hand navigation menu



The screenshot shows a sidebar menu with three items: 'Packages' with a yellow box icon and '1 Package' below it; 'Software Updates' with a globe icon and 'Not Configured' below it; and 'Scripts' with a terminal icon and '0 Scripts' below it. A right-pointing chevron is visible on the right side of the Packages section.

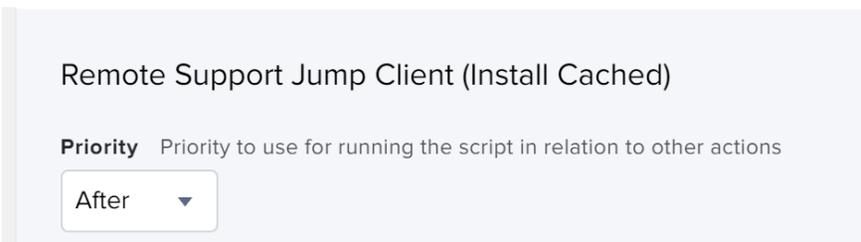
16. Select the deployment script created above by clicking **Add**



The screenshot shows a table titled 'Scripts' with a 'Scripts Settings' button in the top right. The table has two columns: 'NAME' and 'CATEGORY'. There is one row with the name 'Remote Support Jump Client (Install Cached)' and the category 'No category assigned'. An 'Add' button is located at the bottom right of the table.

NAME	CATEGORY
Remote Support Jump Client (Install Cached)	No category assigned

17. Ensure that the Priority is set to **After**, then click **Save**



The screenshot shows a configuration panel for the script 'Remote Support Jump Client (Install Cached)'. It includes a 'Priority' label with a description: 'Priority to use for running the script in relation to other actions'. Below this is a dropdown menu currently set to 'After'.

The created policy will now run based on the defined trigger(s) to install the BeyondTrust Jump Client

### Sample Deployment Script

```
hdiutil attach /Library/Application\ Support/JAMF/Downloads/bomgar-scc-<uid>.dmg
```

```
sudo /Volumes/bomgar-scc/Double\ -Click\ To\ Start\ Support\  
Session.app/Contents/MacOS/sdcust --silent
```

```
sleep 15
```

**NOTE:** For detailed information on *sdcust* usage, see the **Mass Deploy Help** located within the **/login** interface on **Jump -> Jump Client**